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София, кв. Симеоново,
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ФАНТАСТИКО

LETTER OF RECOMMENDATION

Sofia, 29/12/2021

Comarch EDI in Fantastico Bulgaria

The Retail chain Fantastico is a Bulgarian family company established in 1991 upon the opening of our first supermarket in Sofia. Nowadays, the company manages 45 supermarkets and their number grows every year.

Our cooperation with Eltrade and Comarch started in 2007, when we decided to implement EDI flows with approx. 500 suppliers in order to automate supply chain processes and achieve better control over the order management process. As the EDI technology was a novelty at the time in Bulgaria, it was quite challenging to refer suppliers to start EDI projects too. However, Eltrade and Comarch proved themselves reliable and trusted partners and their all-out effort brought sound results faster than expected.

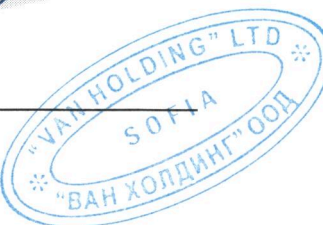
As we have noticed positive effects, such as improvement of collaboration with suppliers, control over the order management process and decreasing out-of-stock cases, we have decided to move forward with Eltrade's offer and implement a new document type – the Invoice.

Furthermore, we have also decided to use the e-Archive module in order to store invoices in accordance with Bulgarian law.

Flexibility, dynamic development, and advanced functional capabilities were key factors while choosing the offer. Moreover, the high quality of services, as demonstrated by the high level of SLA (service level agreement) convinced us that our cooperation would be successful.

Since we are very satisfied with our cooperation, we strongly recommend Eltrade and Comarch as a provider of EDI/ e-invoicing services.


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